



PRIVACY POLICY

SCOPE

This privacy policy is intended to cover the combined operations and web presence of GS Sports Investments, LLC, its affiliates and subsidiaries (together “LAB FIVE”)

PERSONAL INFORMATION WE RECEIVE FROM CLIENTS

“Personal Information” means any information relating to a natural person, who can be identified, directly or indirectly, from data that we hold about them or from data that is combined with other information

Personal information we collect from you may include:

Categories of Personal Information	Specific Types of Personal Information Collected
Identifiers	Full name, birthdate, email address, login, password, telephone number, details regarding connected third party accounts (such as the e-mail or username for a connected PayPal, Square, Google Pay, Google and/or Facebook account, Docusign, Nubapp, ovh, Agillia).
Information that identifies, relates to, describes, or is capable of being associated with, a particular individual	Full name, gender, mailing address, email address, credit and/or debit card and other payment information, telephone number, details regarding connected third party accounts (such as the e-mail or username for a connected PayPal, Square, Google Pay, Google and/or Facebook account, Docusign, Nubapp, ovh, Agillia), documents and content provided to us, including by uploading them through our website (such as an ID card, driver’s license, passport or official company registration documents).
Commercial information	Your purchase history
Internet or other electronic network activity information	Your purchase and browsing history, details regarding connected third party accounts (such as the e-mail or username for a connected PayPal, Square, Google Pay, Google and/or Facebook account, Docusign, Nubapp, ovh, Agillia),
Geolocation data	Your location

PERSONAL INFORMATION ABOUT VISITORS TO OUR WEBSITE

We gather general information about the use of our websites, such as which areas users visit most frequently, and which services users access the most. We use only aggregated data which cannot identify an individual visitor to our site. This information helps us determine what is most beneficial for our users and how we can continually create a better overall online experience. We may use this



general information and also share it with our business partners so that they too may understand how this site is used.

HOW YOUR PERSONAL INFORMATION IS COLLECTED

We collect most of this Personal Information directly from you—in person, by telephone, text or email and/or via our website. However, we may also collect information:

- From publicly accessible sources (e.g., property records);
- Directly from a third party (e.g., sanctions screening providers, credit reporting agencies, or customer due diligence providers);
- From a third party with your consent (e.g., your bank);
- From cookies on our website; and
- Via our IT systems, including:
 - Door entry systems and reception logs; and
 - Automated monitoring of our websites and other technical systems, such as our computer networks and connections, CCTV and access control systems, communications systems, email and instant messaging systems.

Tracking technologies

In order to improve your experience and provide our Services to you, we use monitoring and tracking technologies (such as cookies, beacons, pixels, tags and scripts).

Please note that third party services placing cookies or utilizing other tracking technologies through our Services may have their own policies regarding how they collect and store information. Such practices are not covered by our Privacy Policy and we do not have any control over them.

Cookies

A cookie is a tiny data file that resides on your computer that allows us to recognize you as a user when you return to our websites using the same computer and web browser. Like the registration information you provide during account registration, cookie and log file data is used to customize your experience on our websites. One type of cookie, known as a “persistent” cookie, is set once you have logged in to your account. The next time you visit our websites, the persistent cookie will allow us to recognize you as an existing user so you will not need to log in before using our websites. In order to access or change any of your private information, you must log in with your password even if your computer contains your persistent cookie. Additionally, if you leave our websites, you will need to re-enter your password the next time you visit in order to log in to your account. Another type of cookie, called a “session” cookie, is used to identify a particular visit our websites. Session cookies expire after a short time or when you close your web browser. You can choose to disable cookies on your browser or allow your browser to notify you when a cookie is being sent, however this may prevent you from utilizing certain features of our websites. Information on deleting or controlling cookies is also available at www.aboutcookie.org (note that this website is not provided by us, and we, therefore, cannot ensure its accuracy, completeness or availability).

Please note that deleting our cookies or disabling future cookies or tracking technologies may prevent you from accessing certain areas or features of our websites, or may otherwise adversely affect your user experience.

Clear Gifs

We and certain Third Party Services may employ a software technology called “clear gifs” (a.k.a. Web Beacons/Web Bugs), which enables them and us to improve our Services by measuring the



effectiveness and performance of our websites. Clear gifs are tiny graphics with a unique identifier, similar in function to cookies, however are not stored on your device, but instead embedded within our Services.

HTML5

We and certain third party services may also employ certain tracking technologies known as “HTML5”, mainly for advertising purposes. Various browsers may offer their own management tools for removing or blocking such technologies.

Behavioral Targeting/Re-Targeting

Certain third party services and ad networks may display advertising or manage our advertising on our websites. Such parties may use certain tracking technologies to collect certain information about your activities on our websites and different third party Services to provide you with targeted advertising based on your interests and preferences. You may opt-out of receiving targeted ads from certain advertisers and ad networks by clicking [here](#) (or if you are located in the European Union click [here](#) (provided by YourChoicesOnline.eu). Please note this does not opt you out of receiving all advertising and that your opt-out will only be in relation to the specific advertising. You will continue to receive advertising for which you have not opted out.

User Data Supplementation

We may receive information about you from other sources, including publicly available databases or third parties from whom we have purchased data, and combine this data with information we already have about you. This helps us to update, expand and analyze our records, identify new customers, and provide products and Services that may be of interest to you. Where we obtain your Personal Information from these third parties, we ensure that such parties are contractually committed to inform you that your Personal Information will be disclosed to us and we take steps to ensure the accuracy of your Personal Information before using it. If you provide us Personal Information about others, or if others give us your information, we will only use that information for the specific reason for which it was provided to us.

“Do Not Track” Signals

Your browser settings may allow you to automatically transmit a “Do Not Track” signal to websites and online services you visit. Our Services currently do not alter their practices when they receive a “Do Not Track” signal from a visitor’s browser. To find out more about “Do Not Track,” visit <http://www.allaboutdnt.com>.

HOW WE USE YOUR PERSONAL INFORMATION

We collect such Personal Information for the following purposes, based on the following legal basis:

Purpose	Legal basis
To provide our Services to you.	For the performance of our contract with you or to take steps at your request before entering into a contract.



To develop and further improve our Services.	For our legitimate interests or those of a third party, ie to be as efficient as we can so we can deliver the best service for you at the best price.
Marketing our Services and those of selected third parties to: <ul style="list-style-type: none"> - existing and former clients; - third parties who have previously expressed an interest in our Services; - third parties with whom we have had no previous dealings. 	For our legitimate interests or those of a third party, ie to promote our business to existing and former customers.
To prevent and detect fraud.	For our legitimate interests or those of a third party, ie to minimise fraud that could be damaging for us and for you.
To comply with any applicable law.	To comply with our legal and regulatory obligations.
To ensure the confidentiality of commercially sensitive information.	For our legitimate interests or those of a third party, ie to protect trade secrets and other commercially valuable information To comply with our legal and regulatory obligations.
Ensuring business policies are adhered to, eg policies covering security and internet use.	For our legitimate interests or those of a third party, ie to make sure we are following our own internal procedures so we can deliver the best service to you.
Statistical analysis to help us manage our business, eg in relation to our financial performance, customer base, product range or other efficiency measures.	For our legitimate interests or those of a third party, ie to be as efficient as we can so we can deliver the best service for you at the best price.
Preventing unauthorised access and modifications to systems	For our legitimate interests or those of a third party, ie to prevent and detect criminal activity that could be damaging for us and for you To comply with our legal and regulatory obligations

PROMOTIONAL COMMUNICATIONS

We may use your Personal Information to send you updates (by email, text message, telephone or post) about our products and/or services, including exclusive offers, promotions or new [products and/or services.



We have a legitimate interest in processing your Personal Information for promotional purposes (see above “How and why we use your Personal Information”). This means we do not usually need your consent to send you promotional communications. However, where consent is needed, we will ask for this consent separately and clearly.

We will always treat your Personal Information with the utmost respect and never sell or share it with other organizations within the LAB FIVE group for marketing purposes.

You have the right to opt out of receiving promotional communications at any time by:

- Contacting us at contact@lab-five.com;
- Using the “unsubscribe” link in emails or “STOP” number in texts.

We may ask you to confirm or update your marketing preferences if you instruct us to provide further products and/or services in the future, or if there are changes in the law, regulation, or the structure of our business.

WHO WE SHARE YOUR PERSONAL INFORMATION WITH

We may share your Personal Information with:

- selected service providers, whose services and solutions complement, facilitate and enhance our own. These include hosting and server co-location services, communications and content delivery networks (CDNs), data and cyber security services, billing and payment processing services, domain name registrars, fraud detection and prevention services, web analytics, e-mail distribution and monitoring services, session recording and remote access services, performance measurement, data optimization and marketing services, content providers, and our legal and financial advisors (collectively, “**Third Party Service(s)**”);
- To third-parties to market their products or services to you if you have agreed to receive periodic information or promotions. We contractually require these third parties to keep Personal Information confidential and use it only for the purposes for which we disclose it to them;
- third parties approved by you, eg social media sites you choose to link your account to or third party payment providers;
- our subsidiaries and affiliates.

We may also share your Personal Information to other parties with your consent.

We only allow our service providers to handle your Personal Information if we are satisfied, they take appropriate measures to protect your Personal Information. We also impose contractual obligations on service providers relating to ensure they can only use your Personal Information to provide services to us and to you.

We may disclose and exchange Personal Information with law enforcement agencies and regulatory bodies to comply with our legal and regulatory obligations.

We may also need to share some Personal Information with other parties, such as potential buyers of some or all of our business or during a re-structuring. Usually, information will be anonymised but this may not always be possible. The recipient of the information will be bound by confidentiality obligations.

LINKS TO THIRD PARTY WEBSITES

Through your use of our Services, you may be provided with links to a number of sites and/or applications that may provide useful information. Links that transfer you to a third party website and/or application are not maintained by the us and may contain different information and/or different privacy policies from ours. You may review the privacy policies of these websites and/or applications and/or receive specific information regarding that site's privacy policies and procedures



after leaving our Services. We are not responsible for the content or privacy practices of any third party website and/or applications. We do not control, or have any input into, whether our business partners or internet-linked sites use or accept cookies on their sites and/or applications.

PERSONAL INFORMATION WE SOLD OR DISCLOSED FOR A BUSINESS PURPOSE

In the preceding 12 months, we have not sold consumers' Personal Information or disclosed the consumers' Personal Information for a business purpose in the preceding 12 months.

WHERE YOUR PERSONAL INFORMATION IS HELD

Information may be held at our offices and those of our affiliates, third party agencies, service providers, representatives and agents as described above (see above: "Who We Share Your Personal Information with").

Each such third party is contractually committed to keep your Personal Information protected and secured, in accordance with industry standards and regardless of any lesser legal requirements which may apply in their jurisdiction.

Some of such third parties may be based outside the European Economic Area and your Personal Information may be stored and processed in the United States or any other country in which we or agents or contractors maintain facilities.

By accessing our Services and using our Services, you consent to any such transfer of information outside of your country. When Personal Information is collected in and transferred outside of the European Union or Switzerland, we shall ensure that the transfer of your Personal Information is carried out in accordance with applicable privacy laws and, in particular, that appropriate contractual, technical, and organisational measures are in place such as the Standard Contractual Clauses approved by the EU Commission.

If you reside in a jurisdiction that imposes "data localisation" or "data residency" obligations (i.e., requiring that Personal Information of its residents be kept within the territorial boundaries of such jurisdiction), and this fact comes to our attention, we may maintain your Personal Information within such territorial boundaries, if we are legally obligated to do so.

You acknowledge that while doing so, we may continue to collect, store and use your Personal Information elsewhere, including in the United States of America as explained above.

HOW LONG WILL YOUR PERSONAL INFORMATION BE KEPT

We will retain your Personal Information for as long as your account is active or as needed to provide you services. If you wish to cancel your account or request that we no longer use your Personal Information to provide you services contact us. We will retain and use your Personal Information as necessary to comply with our legal obligations, resolve disputes, and enforce our agreements.

YOUR RIGHTS UNDER THE GDPR

Right to Access	The right to be provided with a copy of your Personal Information (the right of access)
Right to Rectification	The right to require us to correct any mistakes in your Personal Information
Right to be Forgotten	The right to require us to delete your Personal Information—in certain situations
Right to Restriction of Processing	The right to require us to restrict processing of your Personal Information—in certain



	circumstances, e.g. if you contest the accuracy of the data
Right to Data Portability	The right to receive the Personal Information you provided to us, in a structured, commonly used and machine-readable format and/or transmit that data to a third party—in certain situations
Right to Object	The right to object: <ul style="list-style-type: none"> - at any time to your Personal Information being processed for direct marketing (including profiling); - in certain other situations to our continued processing of your Personal Information, e.g. processing carried out for the purpose of our legitimate interests.
Right Not to be Subject to Automated Individual Decision-Making	The right not to be subject to a decision based solely on automated processing (including profiling) that produces legal effects concerning you or similarly significantly affects you

For further information on each of those rights, including the circumstances in which they apply, see the guidance from the UK Information Commissioner's Office (ICO) on individual rights under the General Data Protection Regulation.

YOUR RIGHTS UNDER THE CCPA

You have the right under the California Consumer Privacy Act of 2018 (CCPA) and certain other privacy and data protection laws, as applicable, to exercise free of charge:

Disclosure of Personal Information We Collect About You	<p>You have the right to know:</p> <ul style="list-style-type: none"> • The categories of Personal Information we have collected about you; • The categories of sources from which the Personal Information is collected; • Our business or commercial purpose for collecting or selling Personal Information; • The categories of third parties with whom we share Personal Information, if any; and • The specific pieces of Personal Information we have collected about you.
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	<ul style="list-style-type: none"> • Please note that we are not required to: • Retain any Personal Information about you that was collected for a single one-time transaction if, in the ordinary course of business, that information about you is not retained; • Reidentify or otherwise link any data that, in the ordinary course of business, is not maintained in a manner that would be considered Personal Information; or • Provide the Personal Information to you more than twice in a 12-month period.
<p>Personal Information Sold or Used for a Business Purpose</p>	<p>In connection with any Personal Information we may sell or disclose to a third party for a business purpose, you have the right to know:</p> <p>The categories of Personal Information about you that we sold and the categories of third parties to whom the Personal Information was sold; and</p> <p>The categories of Personal Information that we disclosed about you for a business purpose.</p> <p>You have the right under the California Consumer Privacy Act of 2018 (CCPA) and certain other privacy and data protection laws, as applicable, to opt-out of the sale [or disclosure] of your Personal Information. If you exercise your right to opt-out of the sale [or disclosure] of your Personal Information, we will refrain from selling your Personal Information, unless you subsequently provide express authorization for the sale of your Personal Information. To opt-out of the sale [or disclosure] of your Personal Information, visit our homepage and click on the Do Not Sell My Personal Information link here: [URL].</p>
<p>Right to Deletion</p>	<p>Subject to certain exceptions set out below, on receipt of a verifiable request from you, we will:</p>

	<ul style="list-style-type: none">• Delete your Personal Information from our records; and• Direct any service providers to delete your Personal Information from their records.• Please note that we may not delete your Personal Information if it is necessary to:• Complete the transaction for which the Personal Information was collected, fulfill the terms of a written warranty or product recall conducted in accordance with federal law, provide a good or service requested by you, or reasonably anticipated within the context of our ongoing business relationship with you, or otherwise perform a contract between you and us;• Detect security incidents, protect against malicious, deceptive, fraudulent, or illegal activity; or prosecute those responsible for that activity;• Debug to identify and repair errors that impair existing intended functionality;• Exercise free speech, ensure the right of another consumer to exercise his or her right of free speech, or exercise another right provided for by law;• Comply with the California Electronic Communications Privacy Act;• Engage in public or peer-reviewed scientific, historical, or statistical research in the public interest that adheres to all other applicable ethics and privacy laws, when our deletion of the information is likely to render impossible or seriously impair the achievement of such research, provided we have obtained your informed consent;• Enable solely internal uses that are reasonably aligned with your
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	<p>expectations based on your relationship with us;</p> <ul style="list-style-type: none"> • Comply with an existing legal obligation; or • Otherwise use your Personal Information, internally, in a lawful manner that is compatible with the context in which you provided the information.
<p>Protection Against Discrimination</p>	<p>You have the right to not be discriminated against by us because you exercised any of your rights under the CCPA. This means we cannot, among other things:</p> <ul style="list-style-type: none"> • Deny goods or services to you; • Charge different prices or rates for goods or services, including through the use of discounts or other benefits or imposing penalties; • Provide a different level or quality of goods or services to you; or • Suggest that you will receive a different price or rate for goods or services or a different level or quality of goods or services. <p>Please note that we may charge a different price or rate or provide a different level or quality of [goods and/or services] to you, if that difference is reasonably related to the value provided to our business by your Personal Information.</p>

SECURITY

We are committed to protecting the security of all information we receive, yours included. We use a variety of measures to ensure that your Personal Information is protected from: -Unauthorized access

- Improper use or disclosure
- Unauthorized modification or alteration
- Unlawful destruction or accidental loss

All our employees and agents who have access to or are involved in the processing of Personal Information respect the confidentiality of Personal Information.

The Internet, nevertheless, is an open system. While we use industry-standard efforts and security practices to safeguard your Personal Information, we cannot warrant the security of any Personal Information you elect to provide to us.

You should also be aware that our website may include links to external websites operated by other organizations. They may, like us, collect Personal Information from visitors to their site. We cannot



guarantee the content or privacy practices of any external websites and do not accept responsibility for those websites.

HOW TO EXERCISE YOUR RIGHTS

If you would like to exercise any of your rights as described in this Privacy Policy, you may do so by mail or email at the address and email address specified under the section “Question and Contact Information”. To do so, you will need to provide us with:

- Enough information to identify you (e.g., your full name, address and customer or matter reference number);
- Proof of your identity and address (e.g., a copy of your driving license or passport and a recent utility or credit card bill); and
- A description of what right you want to exercise and the information to which your request relates.

Please note that you may only make a CCPA-related data access or data portability disclosure request twice within a 12-month period.

We are not obligated to make a data access or data portability disclosure if we cannot verify that the person making the request is the person about whom we collected information, or is someone authorized to act on such person’s behalf.

Any Personal Information we collect from you to verify your identity in connection with your request will be used solely for the purposes of verification.

HOW TO FILE A GDPR COMPLAINT

We hope that we can resolve any query or concern you raise about our use of your information.

The General Data Protection Regulation also gives you right to lodge a complaint with a supervisory authority, in the European Union (or European Economic Area) state where you work, normally live, or where any alleged infringement of data protection laws occurred.

CHANGES TO THIS PRIVACY POLICY

If we decide to change our privacy commitment, we will post those changes here so that you will always know what information we gather, how we might use that information and whether we will disclose it to anyone.

QUESTIONS AND CONTACT INFORMATION

If you have any questions about how your Personal Information is used, or if you want to access, correct or remove your Personal Information, please contact us via email at contact@lab-five.com. You may write to us at: SOCCER CENTER LLC 260 Valley Hill Dr Moraga CA 94556 USA

DO YOU NEED EXTRA HELP

If you would like this notice in another format (for example: audio, large print, braille) please contact us (see “Questions and Contact Information” above).

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